



YOUR LOVED ONE JUST GOT ARRESTED

WHAT DO YOU DO WITHIN THE FIRST 24 HOURS?



- BE PREPARED -



Info You Should Have Ready:

- Your loved one's first and last name
- Their date of birth
- If possible — the arresting agency



Info You Need To Get:

- Where they are housed
- Charges
- Bail Amount
- First Court Date



Info You Need To Give:

- Proof of family support
- Proof of community ties
- Proof your loved one is not a flight risk.

- TAKE ACTION -

1. Find them on the Santa Clara County's Inmate locator website:

<https://eservices.sccgov.org/ovr/findinmate/find>



Type in their first and last name, and date of birth (DOB) or date they were arrested to find out where they're housed, what's their bail, when their next court date is, and what courtroom it will be.

Sometimes the bail will state that your loved one has \$0 bail. This does not mean that they do not have a bail. It means they are able to be released under bail without having to pay any amount of money.

2. If they're not in the system yet, call the jail booking: (408) 299-2305 or (408)299-2306



Ask them where your loved one is in the process: are they being booked, transported, what are their charges, are they felonies or misdemeanors, what is their bail, when is their first court date and where are they housed. Ask if you are able to speak to a pretrial officer.

3. Call Pretrial Services at (408) 918-7900 and ask to speak with the Pretrial officer (PTO).



Tell them your loved one has family and/or community ties and is not a flight risk -- share any information regarding employment, school, residency in the county, and family/ community support. Usually, the judge makes decisions within hours so keep calling the PTO to ask about the status of the decision.

4. If they are not in the system yet, contact the Public Defender's Office at (408) 299-7700 and ask to be connected to the PARR Unit (Pre Arraignment Review and Representation).



Let them know that your loved one has been arrested. Provide charges (if known) and provide information that can be valuable for their release (job, where they reside, if they go to school, any medical conditions that would make them more vulnerable due to COVID, community support, etc.)

5. If your loved one has an urgent mental health concern that you believe requires immediate attention, please call Crisis Office at the jail.



Main Jail Crisis Office: (408) 808-5221
Elmwood Crisis Office: (408) 957-5137

If your loved one has an urgent medical concern that you believe requires immediate attention, please call the charge nurse.

Main Jail Charge Nurse: (408) 808-5229
Elmwood Charge Nurse: (408) 957-5339

Be prepared to give your name, phone number, your loved one's name, relationship to your loved one and their PFN or date of birth. They can't give you information about your loved one without the proper medical release, but you can give the jail information that can be useful for their medical and/or mental health care.

6. If they are not released, show up to their first court date and ask to speak to the public defender or paralegal before court.



Show them documentation that the person has family, community ties, employment/education, responsibilities and that they are not a flight risk.

Also make sure to keep an eye out for our De-Bug team at felony arraignment court for any support you might need.

7. Document what you know about the arrest.



Write down everything you know about the incident - who, what, where, when, and how. Share this information only with the defense attorney and do so as soon as possible.

Write Everything Down:

- Names of who you spoke with
- Times you called
- What was discussed

Don't discuss case with loved one on the phone.

They are recorded and can be used against them.

Keep going until you get answers and keep working with the defense attorney through the court process.